

Annexure C

Data for every month ending

SN	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	NIL						
2	SEBI (SCORES)							
3	Depositories	1	0	1	0	0	1	
4	Other Sources (if any)	0	0	0	0			
5	Grand Total	1	0	1	0	0	1	

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	Jan-23	1	0	0	1
2	Feb-23	1	0	0	1
3	Mar-23	1	0	0	1
4	Apr-23	1	0	0	1
5	May-23	1	1	0	2
6	Jun-23	1	0	1	1
7	Jul-23	1	0	0	1
8	Aug-23	1	0	0	1
9	Sep-23	1	0	0	1
10	Oct-23	1	0	0	1
11	Nov-23	1	0	0	1
12	Dec-23	1	0	0	1
13	Jan-24	1	0	0	1
14	Feb-24	1	0	0	1
15	Mar-24	1	1	1	1
	Grand Total	1	2	2	1

Trend of annual disposal of complaints

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	1	4	4	1
2	2018-19	1	12	12	1
3	2019-20	1	5	5	1
4	2020-21	1	2	2	1
5	2021-22	1	10	9	1
6	2022-23	1	1	0	1
7	2023-24	1	2	2	1
	Grand Total	1	36	34	1