

The Janata Sahakari Bank Ltd., Pune.
Escalation Matrix (For Demat Opeartions)

Details of	Contact Person	Address	Contact No.	Email Id
Client Servicing	Mr. Deepak Kelkar	Sr. No. 691, Hissa no. A/1/2A, Pune-Satara Road, Near Rao Nursing Home, Bibwewadi, Pune 411037	Toll Free- 1800 233 3258 020-2440 4444	customercare@janatabankpune.com
Head of Client Servicing	Mr. Deepak Kelkar	Sr. No. 691, Hissa no. A/1/2A, Pune-Satara Road, Near Rao Nursing Home, Bibwewadi, Pune 411037	020-2440 4444 9960721219	customercare@janatabankpune.com
Compliance Officer	Mr. Mangesh C. Vaishampayan	Janata Sahakari Bank Ltd., Pune Vishnu Apartment, 1732 Sadashiv Peth Tilak Road, Pune- 411030	020- 24431015-16 9503058993	depository@janatabankpune.com
CEO	Mr. Jagdish P. Kashyap	1444, Shukrawar Peth, Thorale Bajirao Road, Pune - 411 002, Maharashtra (India)	020-24453258	customercare@janatabankpune.com

In absence of response / complaint not addressed to your satisfaction, you may lodge a complaint with:

- In case of NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>
- In case of CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>
- or SEBI at <https://scores.gov.in/scores/Welcom.html>.

Please quote your Complaint Ref No. while raising your complaint at Depository /SEBI SCORES portal.