

Annexure C

Data for every month ending

| SN | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** | | Average Resolution time^ (in days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from Investors | NIL | | | | | | |
| 2 | SEBI (SCORES) | | | | | | | |
| 3 | Depositories | 1 | 0 | 1 | 0 | 0 | 1 | |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | | | |
| 5 | Grand Total | 1 | 0 | 1 | 0 | 0 | 1 | |

Trend of monthly disposal of complaints

| SN | Month | Carried forward from previous month | Received | Resolved* | Pending** |
|----|--------------------|-------------------------------------|-----------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | Apr-22 | 1 | 2 | 2 | 1 |
| 2 | May-22 | 1 | 1 | 1 | 1 |
| 3 | Jun-22 | 1 | 0 | 0 | 1 |
| 4 | Jul-22 | 1 | 3 | 3 | 1 |
| 5 | Aug-22 | 1 | 1 | 1 | 1 |
| 6 | Sep-22 | 1 | 0 | 0 | 1 |
| 7 | Oct-22 | 1 | 0 | 0 | 1 |
| 8 | Nov-22 | 1 | 2 | 2 | 1 |
| 9 | Dec-22 | 1 | 0 | 0 | 1 |
| 10 | Jan-23 | 1 | 0 | 0 | 1 |
| 11 | Feb-23 | 1 | 0 | 0 | 1 |
| 12 | Mar-23 | 1 | 0 | 0 | 1 |
| 13 | Apr-23 | 1 | 0 | 0 | 1 |
| 14 | May-23 | 1 | 1 | 0 | 2 |
| | Grand Total | 1 | 10 | 9 | 2 |

Trend of annual disposal of complaints

| SN | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|--------------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2017-18 | 1 | 4 | 4 | 1 |
| 2 | 2018-19 | 1 | 12 | 12 | 1 |
| 3 | 2019-20 | 1 | 5 | 5 | 1 |
| 4 | 2020-21 | 1 | 2 | 2 | 1 |
| 5 | 2021-22 | 1 | 10 | 9 | 1 |
| 6 | 2022-2023 | 1 | 1 | 0 | 1 |
| | Grand Total | 1 | 33 | 32 | 2 |